

**"I have an existential map. It has
'You are here' written all over it."

- Steven Wright**

OXFORD
BROOKES
UNIVERSITY Directorate of Learning Resources

•What we have and where it is.

Staff, quite a few
Students, quite a lot
Lots of sites
Lots and lots of email - mostly in Thunderbird
Even more mail - on the server
And a tiny bit more mail on an Exchange server
But not too much calendar data

OXFORD
BROOKES
UNIVERSITY Directorate of Learning Resources

How & Why?

Senior management wanted something joined up
Exchange deemed a solution, but a \$\$\$ solution
Can you get it for less?
MS Live@Edu and Google for 'nothing'
Beancounters enforce full tendering process

OXFORD
BROOKES
UNIVERSITY Directorate of Learning Resources

•Tendering process

Decision criteria produced
Criteria applied to MS and Google offering
Google score above MS
Why?
API's, works with any client/browser, continual
improvement, open standards compliance etc.

OXFORD
BROOKES
UNIVERSITY Directorate of Learning Resources

•What next?

Early pilot
Early problems

OXFORD
BROOKES
UNIVERSITY Directorate of Learning Resources


•Pilot results and problems, but not issues

Alpha numeric userid vs alias vs real name
Accidental global password reset
Address book has 25,000 limit
Manual provisioning
Account naming policy
Options for dual delivery

OXFORD
BROOKES
UNIVERSITY Directorate of Learning Resources


•What happened next?

- Account naming policy
- Shared account and group naming policy
- Which client do we recommend
- Role based accounts
- How to roll it out
- Staff training
- Staff acceptance
- And.....

 Directorate of Learning Resources


Do we lose?

- Loss of experience
- Loss of control
- Lose due to connection failure
- Lose if Google operates differently
- Lose if the laws change
- Lose if we have to pay


 Directorate of Learning Resources

Do we gain?

- We save money
- We gain in terms of storage
- We gain an integrated system for all
- We gain by having this at nil cost
- And we will gain in efficiency

 Directorate of Learning Resources

Questions please

 Directorate of Learning Resources